



Policy of Quality and Environmental Policy

Number: F-QM-001

Version: 1

Our motto: "WE GIVE YOUR LIFE SPACE"

The limited liability company CONTIMADE s.r.o. develops, manufactures and offers high-standard and environment-friendly residential containers and accessories with properties not only meeting but even exceeding our customers' expectations.

The goal of CONTIMADE s.r.o. is to inspire new and existing customers to return to the CONTIMADE brand with confidence.

Policy of quality and environmental policy:

- is defined by the company management and communicated by the responsible department after being approved by the company owner
- is subject to periodic management review with regard to continuity and appropriateness
- forms a framework for specification of quality and EMS objectives and comprises a responsible approach towards continuous improvement of QMS and EMS effectiveness

CONTIMADE s.r.o. and its management, in compliance with the corporate context and strategic orientation, accept the following principles as binding:

Customers	Customer satisfaction as a guarantee for future jobs Cultivation of good and long-term business relationships with existing customers Effective communication, understanding and consistent fulfilment of customer requirements Searching for and building new contacts, networking
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Suppliers	Active deepening of cooperation, with an emphasis on timely supplies, in the required quality and for an affordable price Contributions to high-standard product development and manufacturing
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Employees	The greatest asset of our company Building teamwork, defining and delegating responsibilities Focus on improving expertise, employee motivation and appropriate work environment equipped with the needed resources
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Quality	Development of a company with an established and functioning management system Focus on increasing product quality, fault prevention and continuous improvement Evaluation of defined objective accomplishment
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Environment and Health Protection	Environmental protection and environmental impact minimisation Compliance with current environmental legislation Efficient use of energy and raw materials with respect to production volume Waste and emission minimisation and source protection Cooperation with authorities Our employees' health is our top priority. We focus on a system of job-related risk mitigation and occupational injury prevention.
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